

# Onboarding support designed for you

Tailored Expertise,  
Focused Dedication



# We're here to help at every twist & turn

Remarkably committed to your success



## **Our onboarding specialists expertly guide your journey**

Regardless of how complex your implementation needs are or how many stakeholders you have in the room, we'll be there for you. We'll be there with you. We'll leverage our experience and be sure we have the right and best people on board to address your use case, answer your questions, and handle all of the challenges, big or small, that may arise along the way. We'll fully lean into our commitment to guide you through every step of the journey to ensure everything works perfectly and you're set up for success right out of the gate.

## **A process that's been extensively tested and validated to ensure success**

Our process has been proven for years with companies of all sizes and configurations. It's also continuously refined to address today's business needs and changes in our products.

## **What will your onboarding process with WorkEasy Software look and feel like?**

Every customer has different expectations and needs; no two onboarding experiences are the same. However, every journey starts with our fully supported, four-stage process, explained on the next page.



## STAGE 1

# Understand your onboarding needs

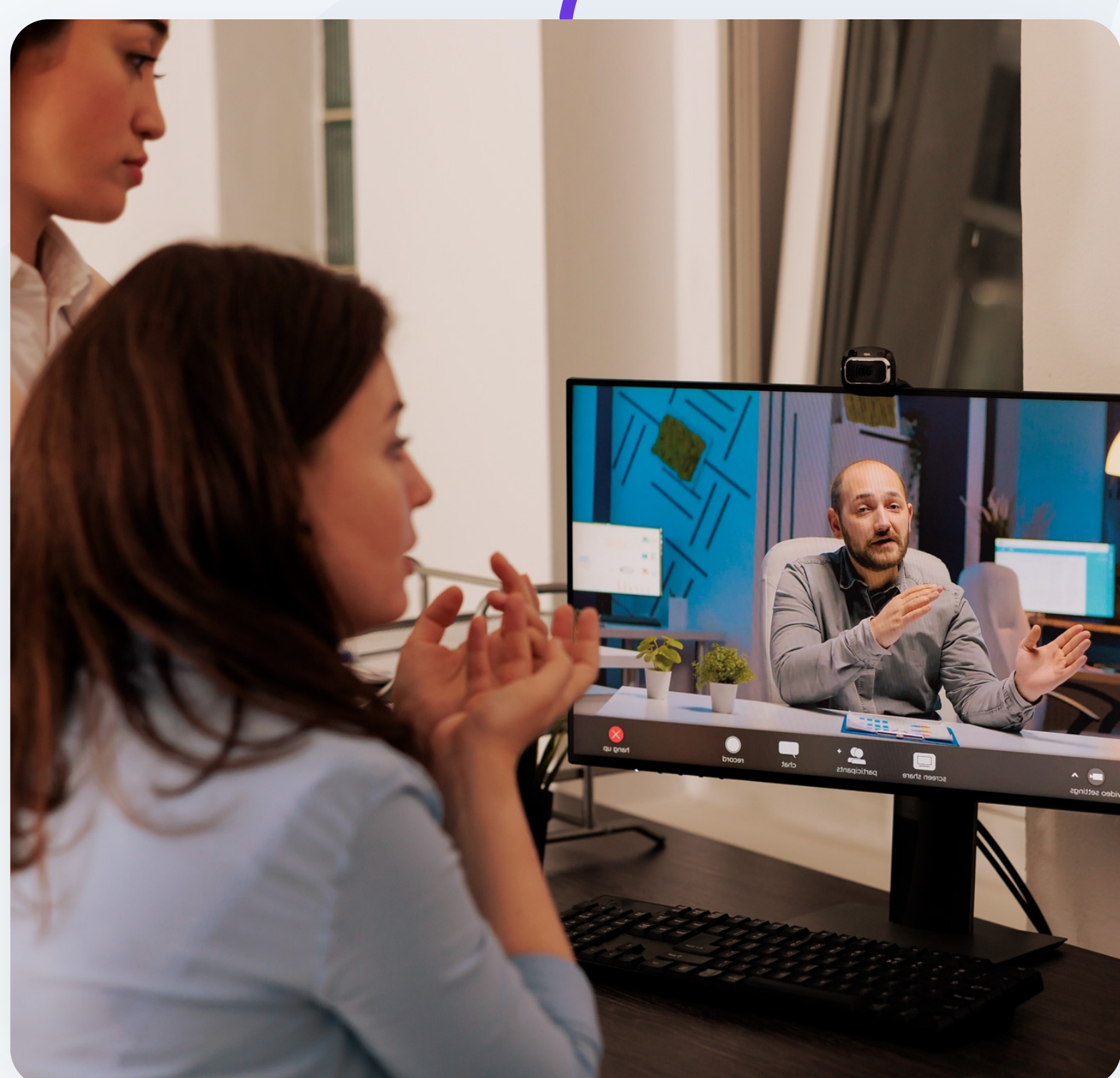
We'll discuss what you can expect during onboarding, help you understand what's required from your team, and ensure we're on the fastest path for you to receive value from your investment.



## STAGE 2

# Understand your entire business

Next, we learn about your workplace from the perspective of your employees and the work they do. This ensures our software excels for your unique needs



## STAGE 3

# Customize to your business needs

We take all the information and insights we've gathered, develop a detailed playbook for your unique implementation, and then support and guide your team in real time through set-up.



## STAGE 4

# Walk you through — everything

Finally, we walk you carefully through every step of how your new software works to ensure accuracy, ease of use, and confidence.

# Beyond Features and Functionality: Dedication, Pride, and Years of Experience

We do more than put the most innovative workforce management tools in your hands. We support you at every step with teams of specialized experts dedicated to making your experience remarkable.



Talk To Us